



Find Care & Costs

**United
Healthcare**

Our Digital Experience may help employees navigate their entire health care journey



A virtual front door streamlines access to personalized UnitedHealthcare resources.



Data-driven insights help guide the way to actionable, member-specific recommendations and support.



Transparency designed to build trust and enhance the overall experience.





myuhc.com

United
Healthcare

Relevant and personalized homepage

The image shows a laptop displaying the United Healthcare homepage. The page layout includes a header with the United Healthcare logo and a language toggle set to 'ENGLISH'. The main content area features a sign-in/register section with the heading 'Sign in for a personalized view of your benefits' and the subtext 'Easy access to plan information anytime anywhere. Get the most out of your coverage.' Below this are two buttons: 'Sign In >' for returning members and 'Register >' for new members. A callout points to these buttons with the text 'Sign in or register'. To the right of the sign-in section is a large image of a woman in a teal shirt looking at a smartphone. Below the sign-in section is a grid of four service categories, each with an icon, a title, a brief description, and a 'Find a Provider >' link. A callout points to the 'Language toggle' in the top right corner.

United Healthcare

ENGLISH

Sign in for a personalized view of your benefits





Easy access to plan information anytime anywhere. Get the most out of your coverage.

Returning Member? [Sign In >](#)

New Member? [Register >](#)

Sign in or register

Language toggle

Find a doctor	Find a pharmacy	Find a dentist	Find a vision provider
			
Find a doctor, medical specialist, mental health care provider, hospital or lab.	Find a local pharmacy that's convenient for you.	Find a local dentist or dental care in your area.	Find a vision provider within a large national network that offers convenience and choice.
Find a Provider >	Find a Pharmacy >	Find a Dentist >	Find a Vision Provider >

Relevant and personalized homepage

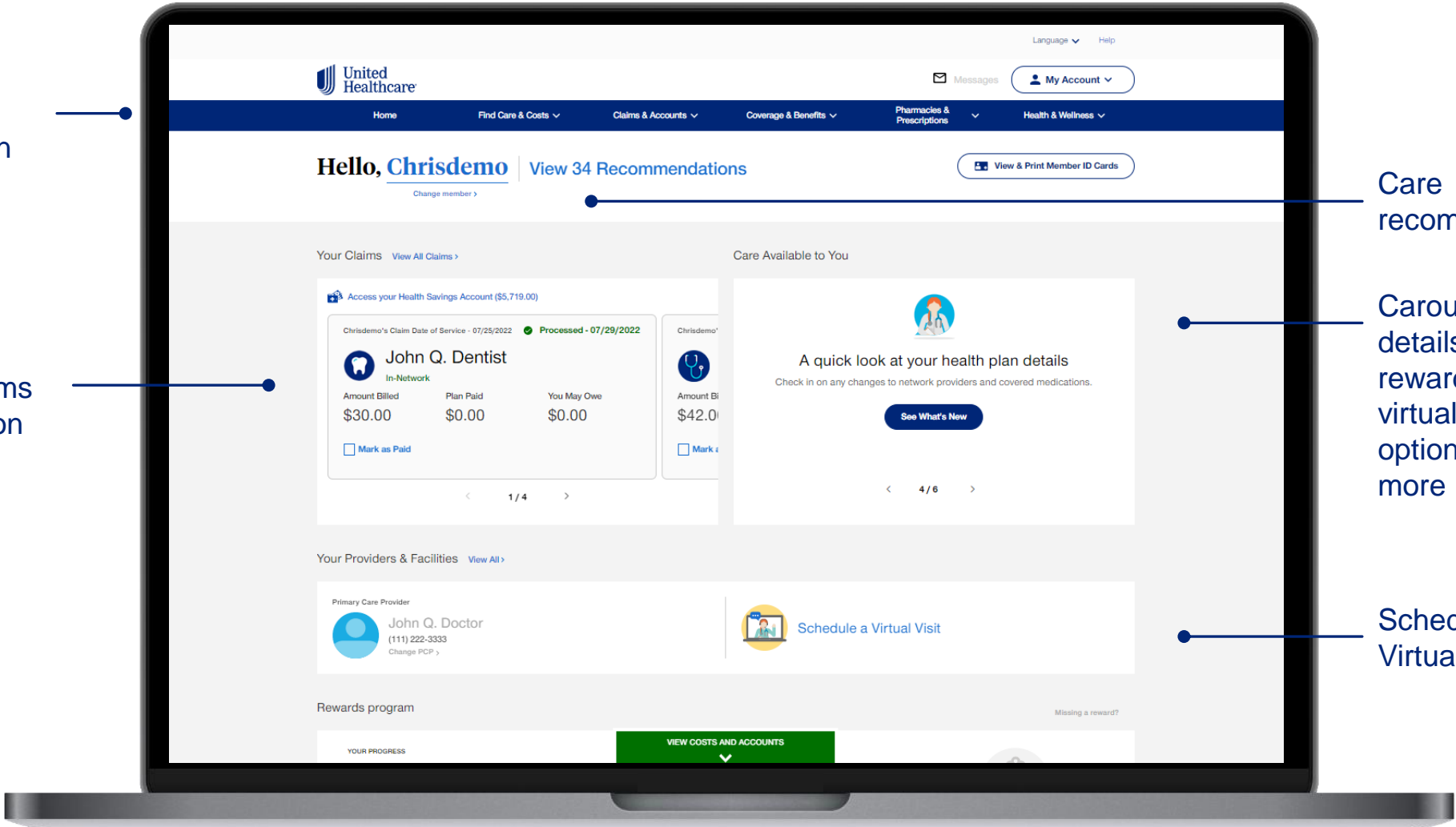
Simple navigation

View claims information

Care recommendations

Carousel: plan details, rewards, virtual care options, and more

Schedule Virtual Visit

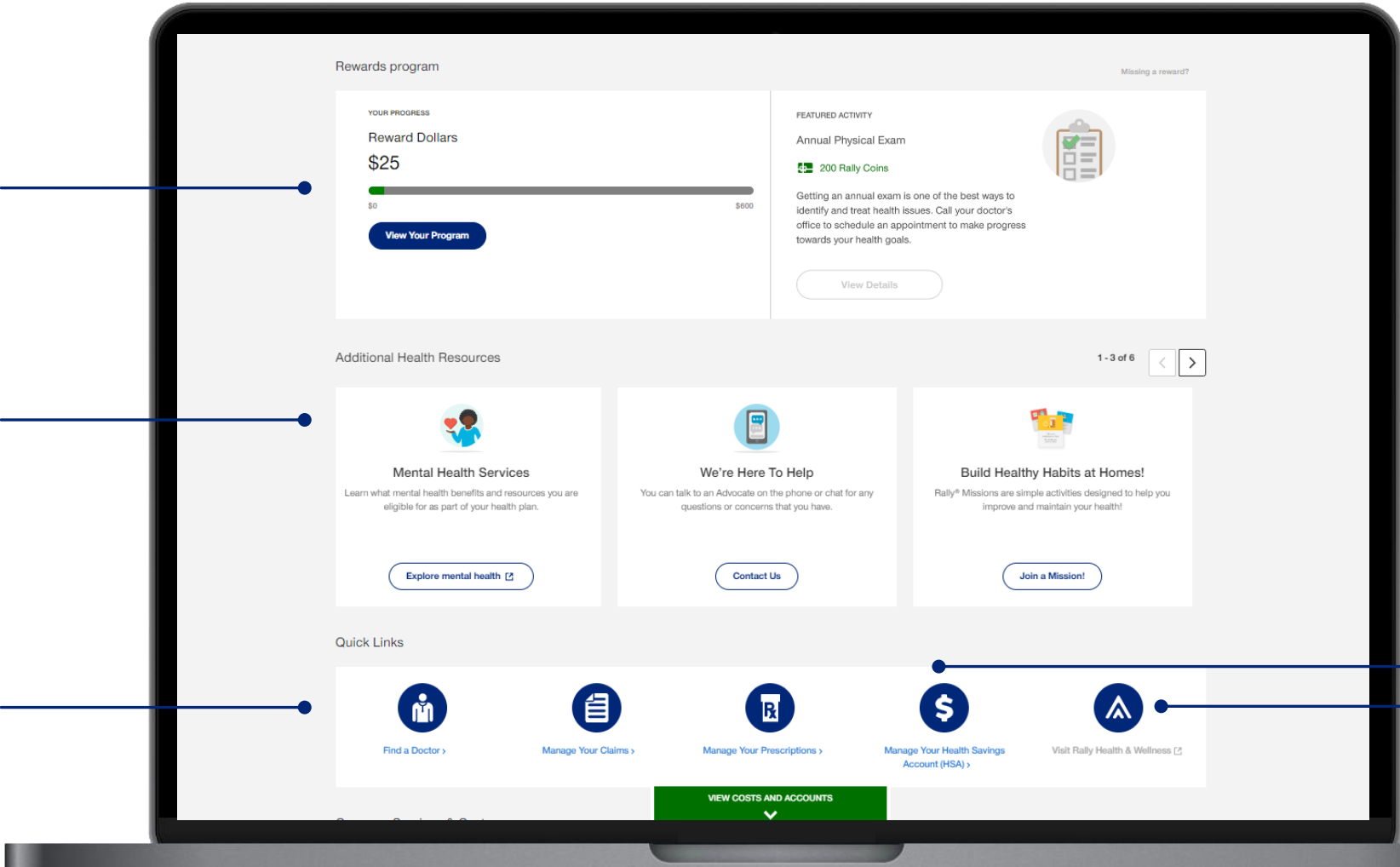


Relevant and personalized homepage

Rewards Information

Carousel: Additional Health Resources

Quick Links



Manage HSA
Access Rally Health & Wellness

Relevant and personalized homepage

Benefit Snapshot



Spend Summary



Common Services & Costs [View All Benefits >](#) [Tips to Save Money >](#)

These estimates are based on visits near your ZIP code. Your actual costs may vary.

Medium Complexity Doctor Visits

When should I consider choosing a Primary Care Provider, Specialist, or Virtual Visit? >

- Primary Care Provider Visit**
You Pay **20% Coinsurance** after deductible is met
[Find a Doctor >](#) In-Network Cost
- Specialty Visit**
You Pay **20% Coinsurance** after deductible is met
[Find a Specialist >](#) In-Network Cost
- Virtual Visit**
You Pay **No copay or coinsurance for covered services**
This amount is not applicable to behavioral virtual care visits.
[Access Virtual Visits >](#) In-Network Cost

Immediate Care Needs

When should I consider choosing Urgent Care, Emergency Care, or Virtual Visit? >

- Urgent Care Visit - New Patient**
You Pay **20% Coinsurance** after deductible is met
[Find an Urgent Care Facility >](#) In-Network Cost
- Emergency Room Visit**
You Pay **20% Coinsurance** after deductible is met
[Find an Emergency Room >](#) In-Network Cost
- Virtual Visit**
You Pay **No copay or coinsurance for covered services**
This amount is not applicable to behavioral virtual care visits.
[Access Virtual Visits >](#) In-Network Cost

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in your group plan documents. If there is a difference between this summary and your plan documents, the terms of your plan documents will apply. Providers, this summary is for members, to review the terms of your participation agreement, please visit [unitedhealthcareonline.com](#) >

Medical Account Summary

[View all accounts >](#) [Explanation of Deductible and Out-of-Pocket Maximum >](#)

In-Network accounts - As of 08/13/2022

Account	Spent	Limit
Chrisdemo's Deductible	\$90.00 of \$1,000.00 Spent	\$1,000.00
Family Deductible	\$1,169.00 of \$5,000.00 Spent	\$5,000.00
Chrisdemo's Out-of-Pocket Max	\$1,364.80 of \$9,000.00 Spent	\$9,000.00
Family Out-of-Pocket Max	\$2,322.68 of \$6,600.00 Spent	\$6,600.00

Total Billed \$5,278.37

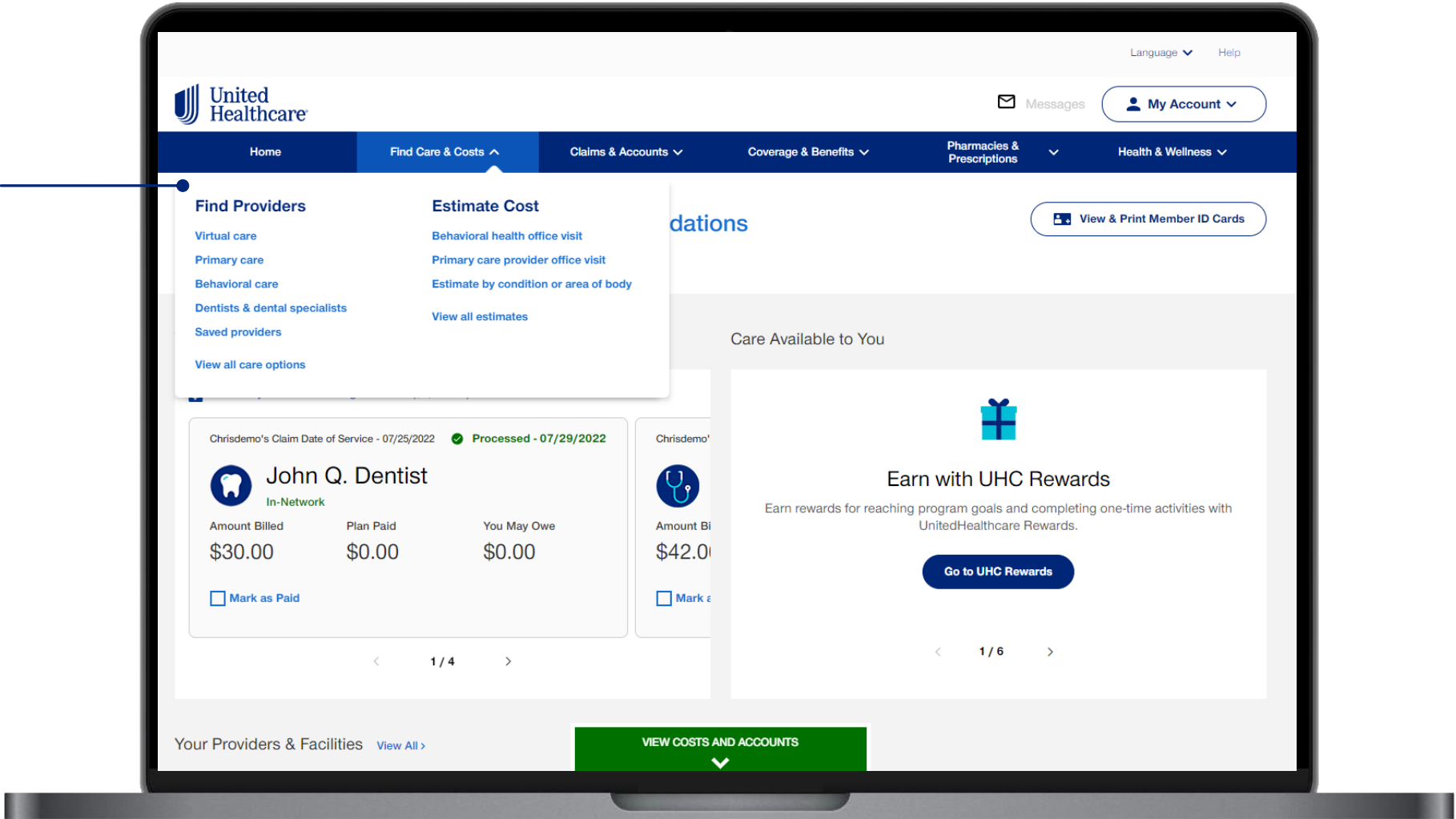
Chrisdemo's Balances

- Health Savings Account** \$5,719.00

[VIEW COSTS AND ACCOUNTS](#) 18

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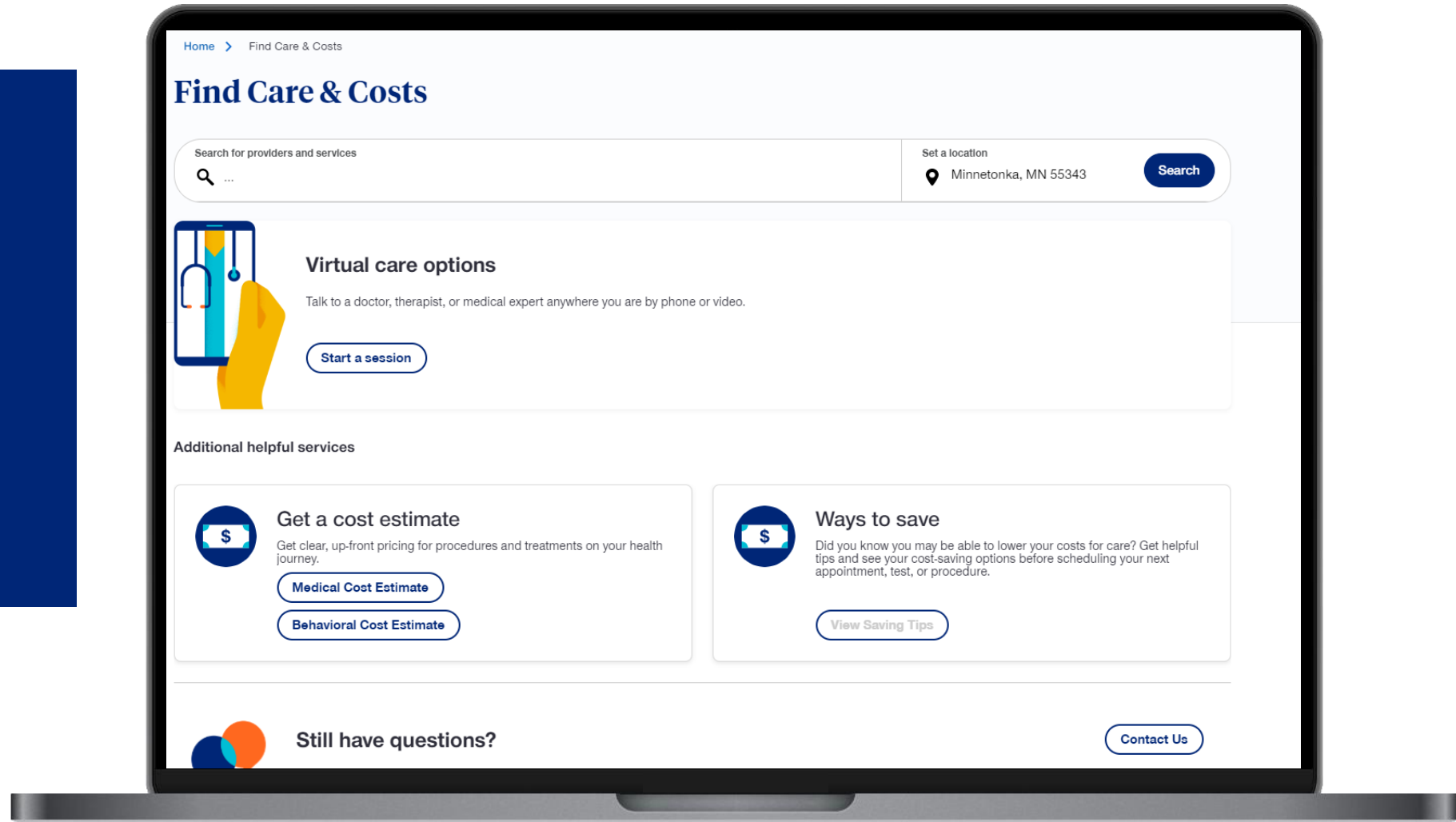
Simple navigation



myuhc.com: Find Care & Costs

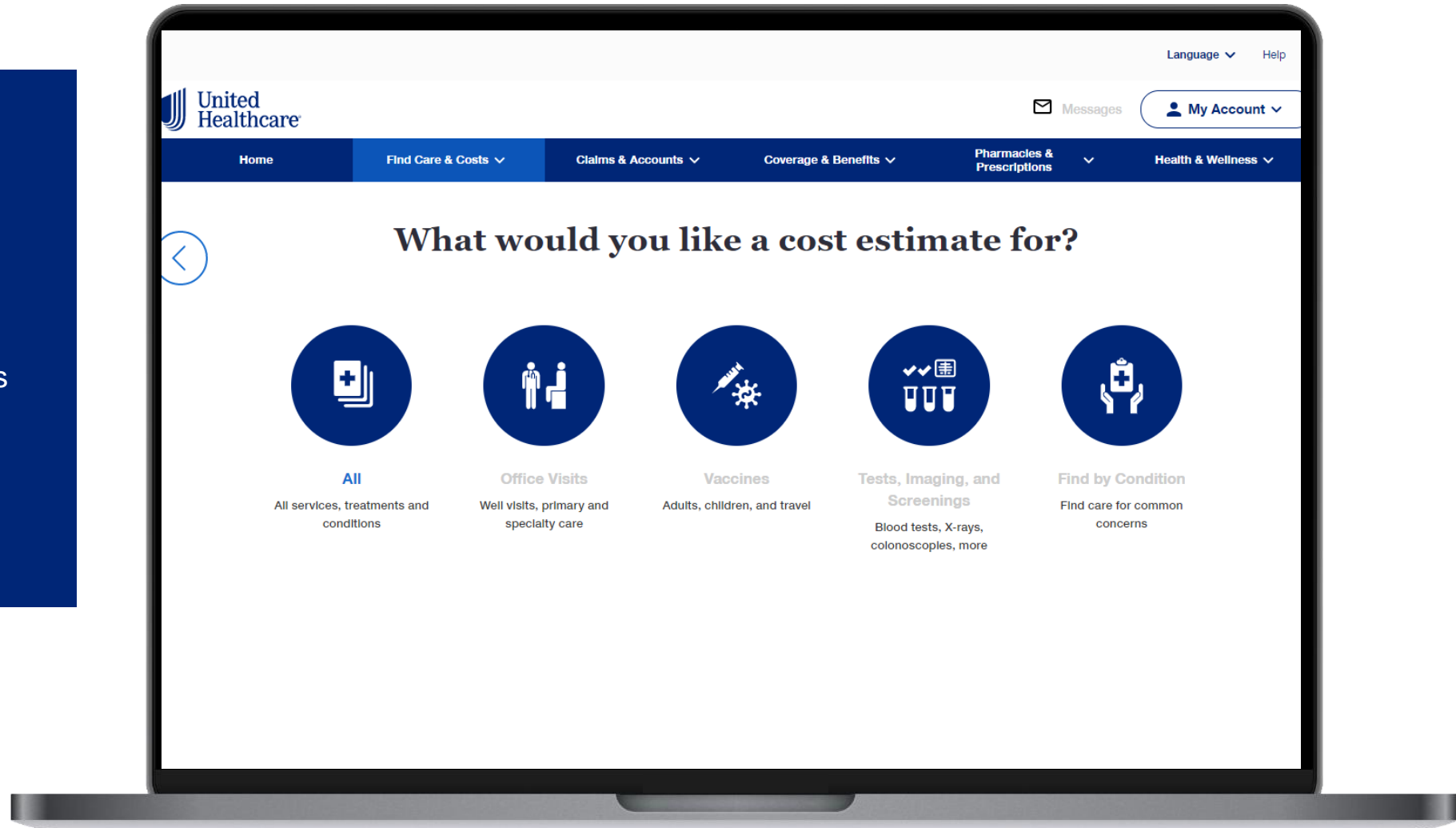
New landing page experience

- Search bar
- Search history
- Content cards
- Quick links
- Elevated customer service

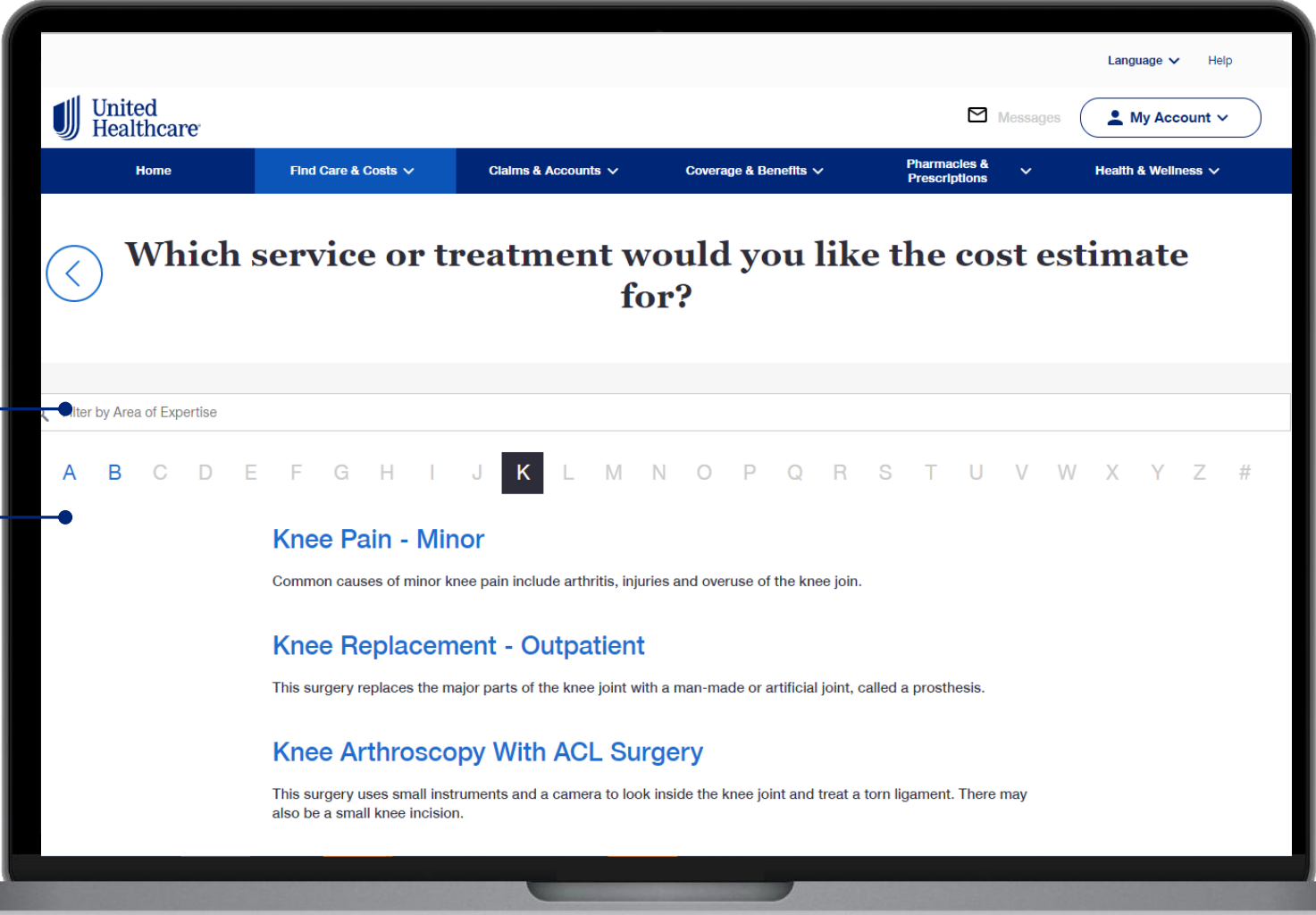


myuhc.com: Find Care & Costs

- All
- Office Visits
- Vaccines
- Tests, Imaging and Screenings
- Find by Condition



myuhc.com: Find Care & Costs



Search bar

Alpha-numeric search menu

myuhc.com: Find Care & Costs

Average cost in your area

Cost breakdown and detail

Member Accumulators

United Healthcare

Language Help

Messages My Account

Home Find Care & Costs Claims & Accounts Coverage & Benefits Pharmacies & Prescriptions Health & Wellness

Knee Replacement - Outpatient

Cost range in your area: \$25,083 - \$31,452

Hassaan's estimated cost [Change member >](#)

Your estimated out-of-pocket cost **\$6,600**
Above Average Cost

Total cost before coverage	\$57,436
Your health care plan pays	-\$50,836
You may pay	\$6,600

Your current plan summary

Hassaan's in-network deductible
\$0 of \$3,300 spent
\$0 \$3,300

Hassaan's in-network out-of-pocket maximum
\$0 of \$6,600 spent
\$0 \$6,600

Family in-network deductible
\$0 of \$6,600 spent
\$0 \$6,600

Costs included in this estimate

Average Duration: 2 Months 29 Days
How are these providers and facilities chosen? [Learn more >](#)

- Office Visit with Specialist for Evaluation [Change doctor >](#)

Doctor, Doc D., MD	Estimated Total Cost	Your Estimated Cost
Orthopedic Surgery	\$93 <small>Below Average</small>	\$93
- Total Knee Replacement (TKR) [Change facility >](#)

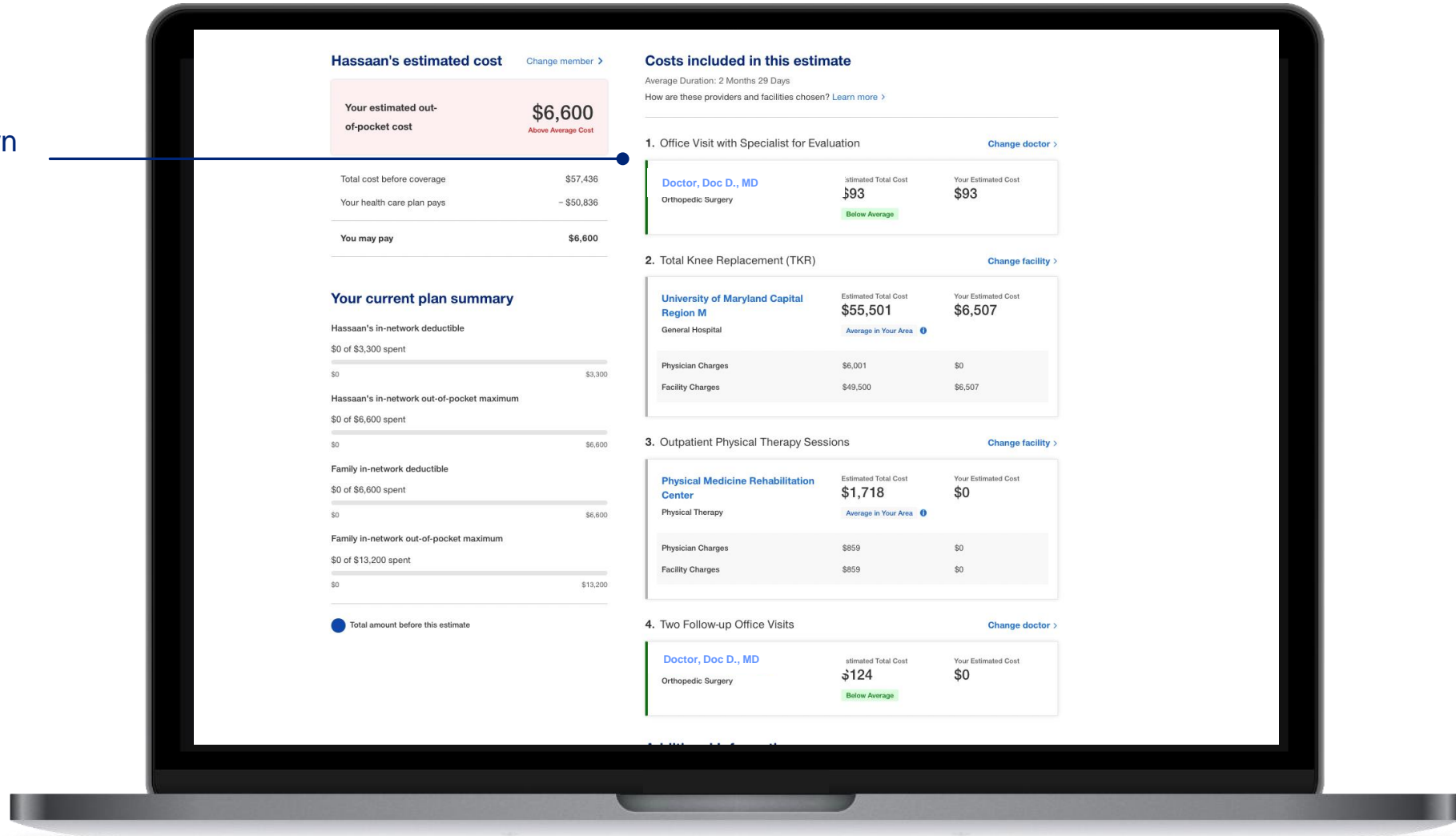
University of Maryland Capital Region M	Estimated Total Cost	Your Estimated Cost
General Hospital	\$55,501 <small>Average in Your Area</small>	\$6,507
Physician Charges	\$6,001	\$0
Facility Charges	\$49,500	\$6,507
- Outpatient Physical Therapy Sessions [Change facility >](#)

Physical Medicine Rehabilitation Center	Estimated Total Cost	Your Estimated Cost
Physical Therapy	\$1,718 <small>Average in Your Area</small>	\$0

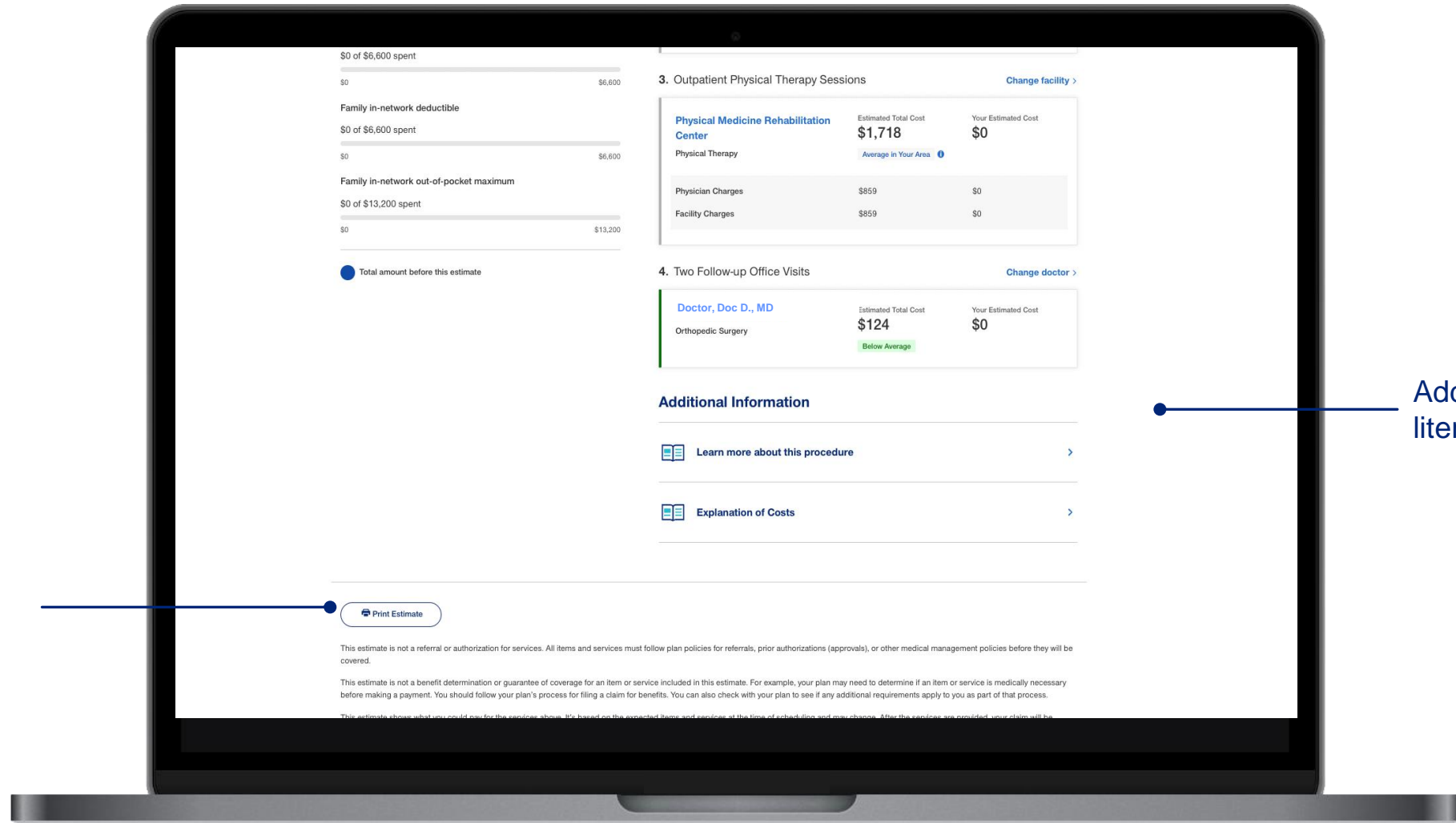
Change Doctor / facility
Functionality

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Cost breakdown
and detail



myuhc.com: Find Care & Costs



Print
Functionality

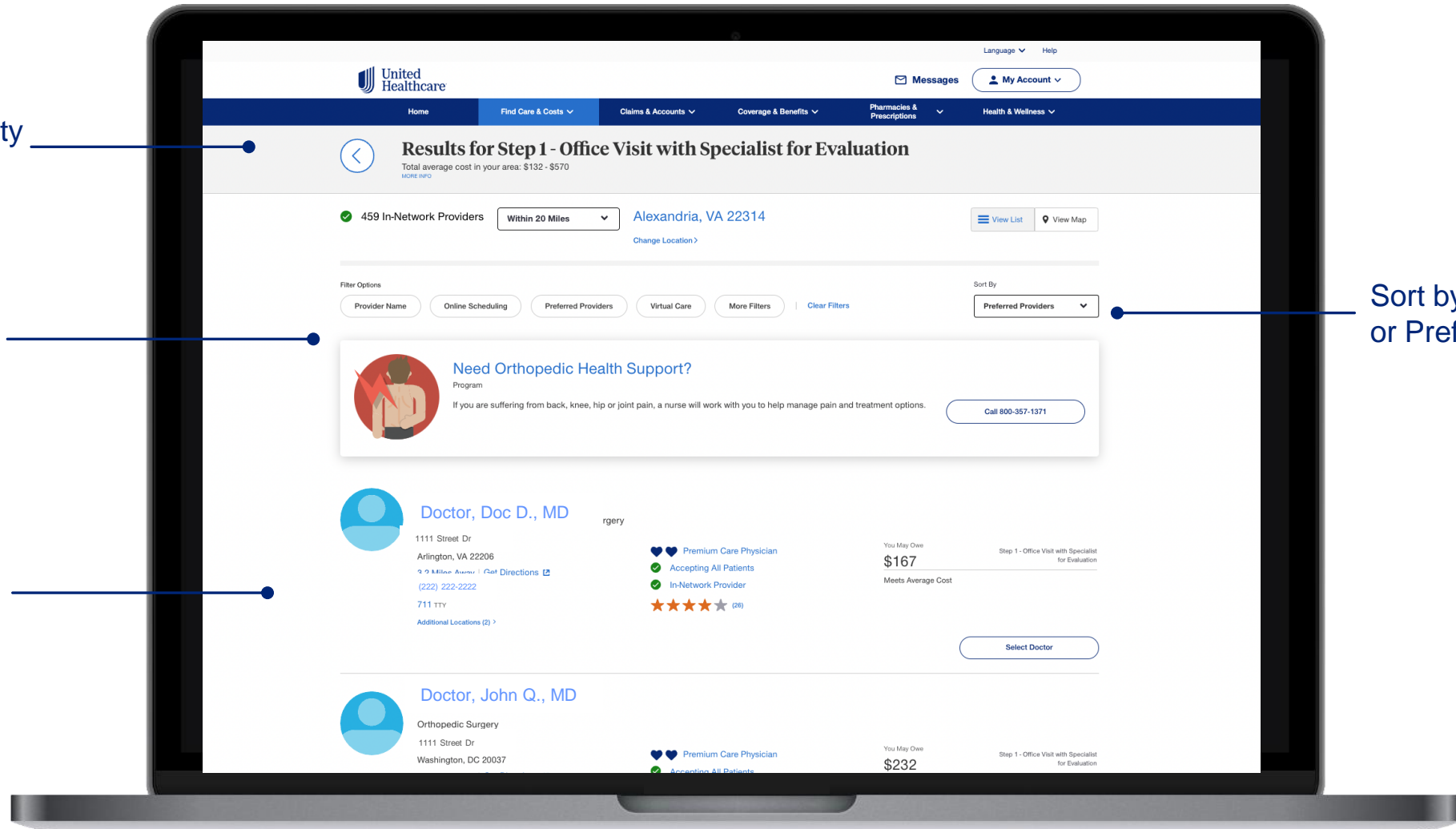
Additional health cost
literacy content

myuhc.com: Find Care & Costs

Change Doctor/Facility Screen

Recommended Programs

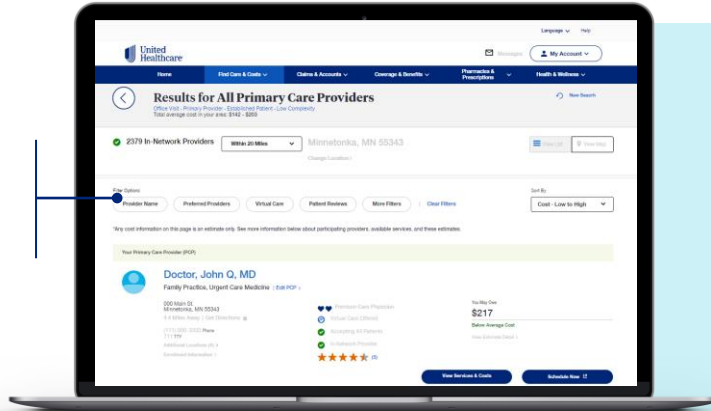
Ratings and provider detail



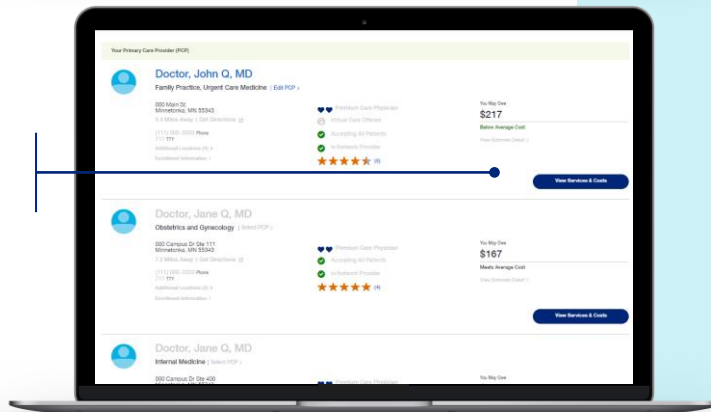
Sort by distance, Cost or Preferred Provider

Providing integrated tools to help employees find and price care at the same time

Advanced filters



View cost and care estimates



With just a few steps on myuhc.com®, employees can:



Find a quality doctor, clinic, hospital or lab that helps meet their needs.



Review cost and care options before making an appointment to help control spending.



Use multiple search options to filter results by location, gender, language, specialty, services offered and more.



Access personalized cost and provider information specific to their benefit plan.



See provider ratings created by patients.



View personalized site of care recommendations.



Member price transparency tool – highlights

Insurers and plans must provide members with real-time benefit cost estimator tools that allow members and consumers to understand and compare their personalized out-of-pocket costs for covered network and out-of-network services.

- **1/1/2023** – tools must list 500 items, services and prescriptions drugs identified in the final rule.
- **1/1/2024** – tools must provide costs for all covered medical items, services and drugs and allow members and consumers to understand and compare their personalized out-of-pocket costs for network and out-of-network services.

Information that must be provided to the members in the health plan

Issuers and self-funded plans are required to provide members with the following information:

- An estimate of cost share responsibility
- Accumulated amounts
- Negotiated rates
- Out-of-network allowed amount
- Content list of items and services
- Notice of prerequisites to coverage
- Disclosure notice that the tool is providing an estimate and that actual costs may vary

